

Welcome
to
The Hideaway



Guest Welcome Guide

THE HIDEAWAY IS AN ADULT-ONLY PROPERTY

Your Host...

I'm Sarah and I've lived in the Dorset village of Sandford for over 15-years.

I want your stay at my home to be as enjoyable as possible.

You should find everything in my home as listed; however, **should you find anything is not as you expected, or you need anything during your stay**, please [drop me line](#) and I'll respond as soon as possible.

If anything is wrong, broken, or missing, please let me know as soon as possible because I cannot rectify something I'm not aware of. Thanks!



HOST CONTACT INFORMATION

EMAIL: info@sarahbroadfoot.me.uk

TEL: +44(0)7810 744505

*"This is a beautiful part of the UK to explore;
The Hideaway offers a great location to do it from."*



Wifi & Internet...

Network Name: BT-N8AKJ8

Password: PCcuhkY7qEvyUb

Parking...

There is usually plenty of free parking on the roads to the front and rear of the property. Unfortunately, there is no private, off-street parking available at the property and I cannot guarantee a parking space because it is a public highway and on a first-come, first-served basis.

Emergency...

In the event of a medical or other emergency, please call the Police, Fire Brigade or Ambulance Service on 999.

To report a fault with the property, please [contact your host](#).

Extra Help...

Sometimes I may not be around to assist with queries; so, please contact on-site support, Pete, to assist.

EMAIL: mettlerpete@gmail.com

TEL: 07519 733030



24-hour CCTV is in operation at this property.





House Rules...

To ensure that **my home** is well respected and **ready for the next guests** to **enjoy**, there are a few things I ask and expect of **all guests**; so, **please...**

- remember, this is a local community and residential area;
- respect my home and my privacy;
- respect my neighbours;
- absolutely **NO SMOKING** at, or in the property. **Anywhere**;
- if you spill something, clean it up;
- if you break something, [tell me about it](#);
- lock and close all doors and windows before you leave;
- NO pets;
- NO persons under the age of 21;
- NO unregistered guests;
- NO loud music, etc. after 23:00 ...and **NO PARTIES**;
- DO NOT attempt to access private areas of the property;
- DO NOT over or underfill [The Spa](#).



If you are staying at *The Hideaway* during the summer months, **I may be here too!**

The Hideaway's kitchen window overlooks my summer home, in the garden; so, please be aware that you may see me enjoying the Dorset sunshine ...all over 😊

Throughout your stay, I will respect your privacy but, if you would like to pop down to say 'hello' (or 'goodbye'), please give me the heads-up with a quick message and I'll put my bikini on. Thank you!

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Recycling & Refuse...

All cooked and uncooked food waste, including eggshells, tea bags and used coffee pods should be placed in the Brown Food Waste Bin.

Cardboard, paper, plastic and glass can be recycled. Please try to keep glass items separate from other recyclable items by using the two bins provided. All other general waste should go into bin labelled 'no food'.

Should you fill your bin(s), please [contact your host](#), who will arrange collection and disposal. Thank you.

Reduce your carbon footprint

- Please only use the central heating if necessary
- Please reuse towels where possible
- Please try to not waste water
- Please use the bins appropriately for recycling, composting and general waste

Respecting the local area...

I'm very fortunate to live in such a beautiful part of the UK, with woodlands and forest right on my doorstep. Dorset has been a popular tourist destination since the 1960's.

While tourism is very important to the local economy, I believe it must not be at detriment to the local wildlife.

Unfortunately, particularly in recent years, the increased number of people visiting the area has resulted in significant, accidental destruction of the natural habitat and loss of life for rare, indigenous species.





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These **catastrophic environmental events** can easily be prevented by stopping the sale and purchase of disposable BBQs. I ask all guests to please, respect the surrounding natural habitat, which is an Area of Special Scientific Interest. While you're staying here, please:

- NO BBQs!
- NO campfires!
- NO smoking!



Thank you!

**No fire
No barbecuing**

What you'll find here...

The Hideaway is nestled amongst two areas of Special Scientific Interest: Sandford Woods and Wareham Forest; in the historic village of Sandford, on the Isle of Purbeck in Dorset. Within short walking distance of the property, you will find:

- Pubs
- Pharmacy
- Holiday Park
- Petrol Station
- Doctor's Surgery
- Indian & Nepalese Restaurant
- Bus Stops and Railway Stations
- Co-Op mini-market, with Bakery & *Costa*
- Fish 'n' Chips (every Friday from 17:00 to 18:15)



A 40-minute walk west will take you to the Saxon town of Wareham, where you'll find local shops, restaurants and bars. Take a stroll along the river; hire a boat; or, catch a movie at the local vintage cinema, *The Rex*.

A 5-minute walk north from my doorstep is the *Purbeck Breezer* bus route. Head east on the 40 to Poole, Sandbanks and Bournemouth. Head west, the same route ventures into the Purbeck Hills; Corfe Castle and Swanage, from where you can reach Studland Bay (and naturist beach).

Catch the X54 to explore the UNESCO World Heritage Site of the Jurassic Coast; including, Lulworth Cove, Old Harry Rocks and Lyme Regis.

Spot sika deer, slow worms, birds of prey, lizards and newts on nature walks in the forest; take a picnic by the sea; discover excellent local food and drink; and, be assured of great local facilities and amenities.



Local Attractions...

- [Sandford Heath & Woodlands](#)
- [Wareham Forest](#)
- [Wareham Town](#)
- [The Blue Pool](#)
- [Jurassic Coast](#)
- [Old Harry Rocks](#)
- [Lulworth Cove](#)
- [Studland Bay \(with Naturist Beach\)](#)
- [Monkey World](#)
- [Swanage Railway](#)
- [Corfe Castle](#)
- [The Rex Cinema](#)
- [Wareham Boat Hire](#)

Facilities...

The Hideaway is a modern 'studio' apartment/suite, benefitting from a large double bedroom/lounge/diner, kitchen and bathroom. Includes:

- double sofa bed (with mattress topper, if required)
- duvet; pillows; sheets; pillowcases; duvet cover; blanket
- hanging space and drawers
- cafe-style dining table and x2 chairs (foldable)
- dishwasher
- coffee machine (with supplies)
- double-oven and grill (electric) and hob (gas)
- gas central heating and combination boiler
- whirlpool spa bath and overhead rain shower
- dual-flush toilet
- vanity unit with sink
- TV/DVD player and DVD library
- office space with safe



How to...

...Use the sofa bed

Simply lift-up the seat and push it backwards – click! Then fold down the seat until you have a flat sleeping surface. That's how easy it is to transform from a sofa into a bed. When you want to transform it back into a sofa; first, lift up the seat and then pull it down again. Please make use of the mattress topper, if you need a little more comfort.



Please watch this video demonstration on YouTube. You may need to download the YouTube App to your device.

...use the coffee machine

Please, download the manufacturers' instructions: [ONE](#) and [TWO](#).

...use the spa bathtub

After a busy day exploring, please [enjoy my whirlpool bath](#), with hydro-jets. All guests use 'The Spa' at their own risk. If you are pregnant; have a heart condition; or low/high blood pressure, please seek medical advice before use. Avoid alcohol and/or drugs when using the bathtub.

How to...

...lock and open the front door

Unlike conventional domestic door keys, you must insert the key to *The Hideaway* with the **flat edge on the horizontal**, rather than vertically.



...use the central heating

The property benefits from gas central heating and a combination boiler, giving you hot water and central heating on demand.

The thermostat is located on the hallway wall, in front of the bathroom door. The device is usually set to 'AUTO' and will automatically engage when a drop in temperature is detected. **Please DO NOT adjust the settings on the thermostat or boiler.**

Simply use the + button to increase the temperature, and the – button to decrease it, as required. When the central heating is operational, a flame symbol 🔥 will appear in the bottom left of the display screen.

How to...

...use the dishwasher

You'll find dishwasher tablets in the cupboard underneath the kitchen sink. Please **DO NOT** use any detergent(s) or products other than those provided by your host. Please **DO NOT** overfill the dishwasher.



...use the double-oven

Please use the main (large) oven in the main, the top oven is great as an auxiliary if I have a lot of guests to cater for. When the main oven is on, you can warm plates in the top oven, without having to switch it on.



How to...

...use the hob and grill

The grill has two settings, to help save energy; so, depending on what you are cooking, you can select for just one half (the left-hand side) to be used, or use the full width of the grill.



...use the shower

The rainwater shower is easy to use, with hot water on-demand from the combination boiler. You need to step into the bathtub to access the shower; so, please be careful in doing so. Please use the anti-slip mat provided and do not lean or swing on the shower screen or towel rail.



How to...

...use the TV/DVD player

I hope that throughout your stay, you will be out-and-about enjoying the wonderful sights and activities that this beautiful area has to offer; however, if you just need a lazy day, or the weather lets you down, I have a carefully curated DVD library to keep you entertained.

NB the TV is not connected to an aerial or the Internet; so, it only operates as a DVD player.



If you have any problem in operating any of the facilities at *The Hideaway*, please [contact your host](#). Details are at the front of this guide.



The Spa...

There are nearby salons in and around Wareham, offering massages and treatments, including spray tanning and pedicures but, if you just need a good soak in the tub at home, I've got a whirlpool ...enjoy the bubbles!

Please follow these instructions for use:

1. Make sure the bathtub is free from any debris or dirt.
2. Push in the drain plug in the bottom of the bathtub, so it closes.
3. Flip the central faucet/tap and run the water to your desired temperature (→right is cold; ←left is hot).
4. After 5-minutes, check the water temperature and adjust if necessary (→right is cold; ←left is hot).
5. Fill the bathtub to at least $\frac{3}{4}$ (three-quarters); a maximum 15cm from the bathtub rim.
6. Again, check the water temperature, and adjust if necessary, until you are satisfied.
7. Press the silver button to activate the hydro-jets and bubbles.
8. Carefully, step-in, and relax.

DO NOT operate the whirlpool when the water level is below the hydro-jet outlets. **Water-level MUST be at least 15cm above hydro-jet outlets** before pressing the silver button to operate the whirlpool.

DO NOT overfill the bathtub! **Water-level MUST be no more than 15cm from the rim of the bathtub.** Any more may cause overspill and flooding. *You will be liable for any expenses, loss or damage incurred as a result of incorrect use of the spa bath.*

PLEASE DO NOT USE OILS, BUBBLE BATHS or 'BATH BOMBS'! They damage the operation of the hydro-jets.

Be careful with hot water – **DO NOT** burn yourself, or anyone else! Be careful getting in and out of the spa bath; **DO NOT** use the towel rail as a handrail and **DO NOT** lean or swing on the glass shower door.

CAUTION! Slippery when wet. Please use the bath mats provided.

Local Facilities...

Train Station

Northport, Wareham BH20 4AS (1.4-miles along the road – west)
Holton Heath, Poole BH16 6JX (1-mile walk through the woods - east)

Bus Service

Sandford Road (A351) (275-yards east or Ist)

Pharmacy

19 St Helens Road BH20 7AX (less than 100-yards, turn right out of the main entrance)

Doctors' Surgery

Twynham Close (375-yards east, out the back)

Laundrette

23 West Street, WAREHAM, Dorset, BH20 4JS (2-miles along the road – west)

The Rex Cinema

14 West Street, WAREHAM, Dorset, BH20 4JX (2-miles along the road – west)

Fish n Chip Van (Friday only)

Keysworth Drive (190-yards east, out the back)

There is a plethora of restaurants and delivery services in the local area; however, they do get **busy at peak times**; especially, during the summer holiday season. **I recommend booking tables and takeaways as far in advance as possible.**

On the noticeboard in the office area, you'll find menus and flyers from local suppliers that I recommend.



Farewell...

I'm sorry to see you leave but, hope you'll return soon!

Before you go, there are just a few things I ask, please:

- place used towels in the bath tub;
- place used bed linen (sheets, pillows and duvet cover) in the bag provided;
- leave the duvet and pillows folded on the sofa-bed;
- turn off the TV;
- load the dishwasher with any dirty and used kitchen items;
- leave the property clean and tidy, as you found it;
- securely close all doors and windows;
- make sure you have all your belongings;
- lock the front door;
- drop the keys into the red post box, to the right of the front door;
- [notify your host](#) of any damages.





Feedback...

I really hope you enjoyed your stay!

Your feedback is very important. I want to know if there is anything that can be done to improve guest experiences at *The Hideaway*.

If anything was not up to your expectations; before you leave a negative review, please contact me to discuss any issues as soon as possible into your stay so that I can try to help and find a solution.

If you've enjoyed your stay, please take the time to write a review and provide a rating via the App. I'd love to hear what made your stay a good one, as well as your recommendations for future guests.

See you again soon!



The Hideaway

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